



# FREEDOM

## TRANSFER PATIENT LIFT

### Instruction Manual



Phone

(212) 366-5483



Contact

[Info@ClimbingSteps.com](mailto:Info@ClimbingSteps.com)

[www.MobilePatientLift.com](http://www.MobilePatientLift.com)



Address

6601 Lyons Rd, Suite C10,  
Coconut Creek, FL 33073



MOBILE PATIENTLIFT



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## 1.0 Introduction

Thank you for purchasing the Mobile Patient Lift Freedom Transfer Lift! We aim to provide the safest and most adaptable mobility equipment on the market. Please read this manual in its entirety before operating or maintaining this product.



Improper usage of this device can cause injury to the rider or operator. The Freedom Patient Transfer Lift must only be operated as described in this manual. Do not modify the Freedom Patient Transfer Lift as modifications can result in unpredictable performance and result in injury to the rider or operator.

NOTE: This manual should remain with the Freedom Patient Transfer Lift at all times.

For customer service or technical assistance,  
please contact us via email [Info@ClimbingSteps.com](mailto:Info@ClimbingSteps.com)

## 1.1 Indications for Use

The Freedom Patient Transfer Lift is a transfer device that transports the rider in a seated, upright position in a safe and efficient manner. The Freedom Patient Transfer Lift is capable of moving adult, adolescent, or child occupants who are able to remain seated while secured by the safety belt.



DO NOT use this lift to transport occupants who may have cervical, spinal, or fracture injuries.

## 1.2 General Description / Intended Use

The Freedom Patient Transfer Lift is intended as a transfer device for a human occupant in a seated position. The occupant should be secured in the lift by restraints for their safety and the safety of the operator. The operator must read this manual and be properly trained on this product before use.

## 1.3 Disclaimer

This user manual contains general instructions and guidelines for the use, operation, and care of this product. These instructions are not all-inclusive. The safe and proper use of this product is solely at the discretion of the user. Safety information is included as a service to the user. All other safety measures taken by the user should be within and under consideration of applicable regulations.

## 1.4 Unpacking the Device

Unpack your brand new Freedom Patient Transfer Lift, remove all the shipping and packing materials, and check all the items for proper operation. If anything is missing or noted not to be correct, or any type of damage is present due to shipping, please contact Mobile Patient Lift.

### Items Included:

- 1 x Freedom Patient Transfer Lift
- 1 x Remote Control
- 1 x Seat Cushion
- 1 x Battery
- 1 x Commode Pail
- 1 x Instruction Manual



## 2.0 Symbols and Definitions Used in this Manual



Consult instructions for use.



Serial Number of the device.



Date of Manufacture.



Product should not be disposed of with your other household waste.



Check sign explains the items that you should comply with upon operation, repair and maintenance of this device.



Do not lubricate the belts or tracks of this device.



Mechanical moving parts.

## 2.1 Warning / Caution

These words carry special meanings and should be carefully reviewed.



This symbol alerts the reader about a situation which, if not avoided, could result in death or serious injury. It may also describe potential serious adverse reactions and safety hazards.



This symbol alerts the reader of a potentially hazardous situation which, if not avoided, may result in minor or moderate injury to the user or patient or damage the product or other property. This includes special care necessary for the safe and effective use of the device and the care necessary to avoid damage to a device that may occur as a result of use or misuse.

NOTE: This provides special information to make maintenance easier or important instructions clearer.

## 2.2 Safety Precautions



1. Read this entire user manual before using the The Freedom Patient Transfer Lift, and use this device only as described in this manual.
2. When users get in or out of the transfer lift, they must ensure that the wheels are locked.
3. Avoid getting dirt inside the wheels.
4. Do not attach any additional items to this lift unless certified by Mobile Patient Lift.
5. Do not use the transfer lift in any shower/bathing situations, or any situation in which the Freedom Patient Lift may be exposed to water.
6. Do not attempt to transport occupant loads greater than what you can safely push.
7. Do not use both the remote and the hand controls at the same time.
8. Always lock and buckle the back of the lift when transferring a patient.
9. Use only parts that are specifically made for this patient lift. If replacement parts are needed, please contact Mobile Patient Lift for assistance.
10. Maintain and operate the Freedom Patient Transfer Lift only as described in this manual. Mobile Patient Lift can be reached for all service, maintenance and questions regarding this Lift and its operation.
11. Please adjust to a suitable height before use, and ensure that the seat plates on both sides remain at the same height.
12. When adjusting the height of the seat, please do it in the stationary state of the transfer lift.
13. The brakes of the four wheels of the transfer lift are only used for braking when parked, not a braking device, and should not be used for deceleration and braking during travel.
14. Do not use the transfer lift when charging, otherwise there will be a risk of electric shock.



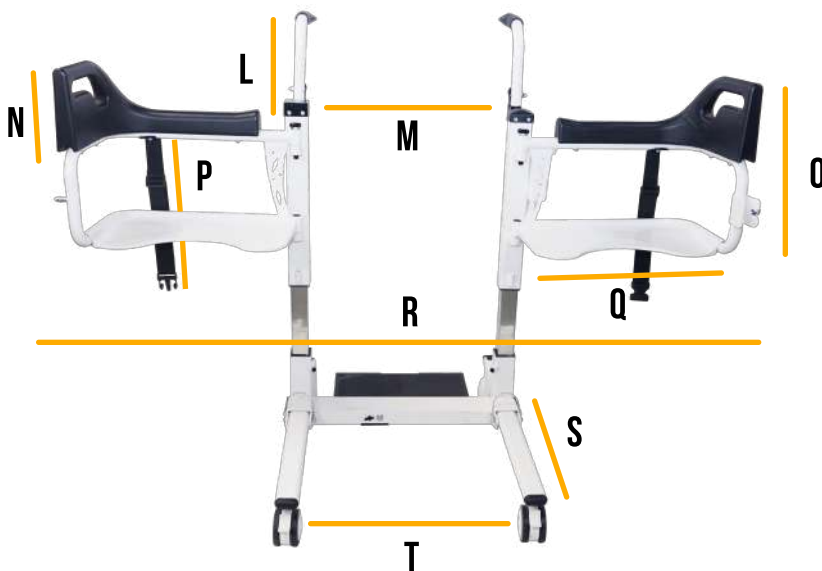
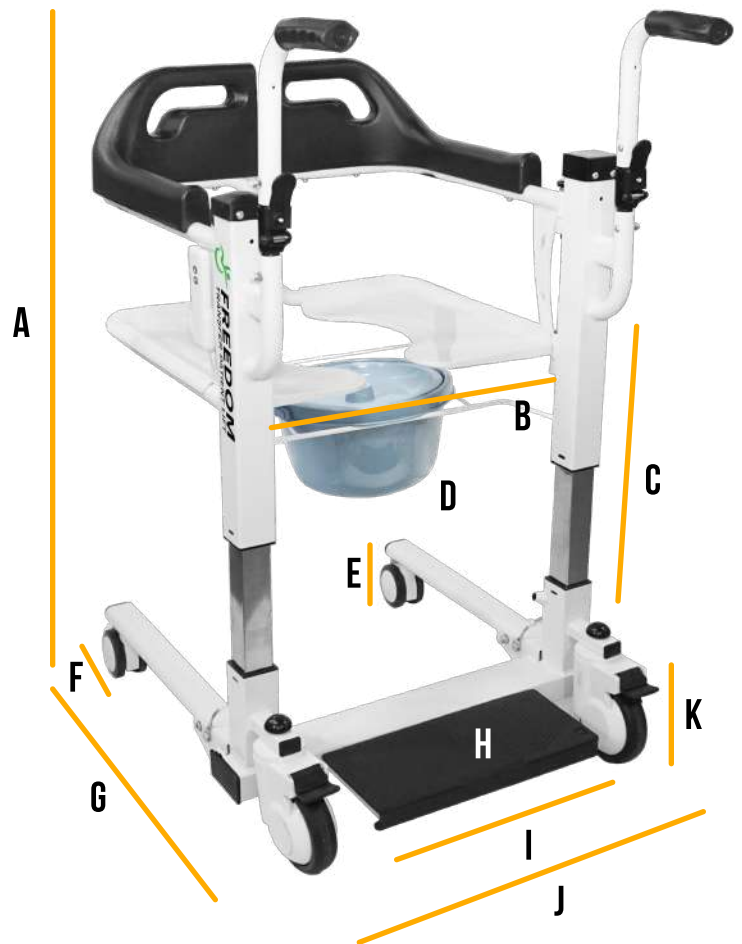
### 3.0 The Freedom Patient Transfer Lift Features

- **Easy Transfer:** Device seat folds open 90° to comfortably and safely transfer the patient from a seated position to the lift.
- **Portable Commode:** Lift conveniently provides a cut-out in the seat for use above a toilet. Removable & washable commode pail may be attached and used.
- **Remote Controlled:** Features both a built-in control and a detachable remote for lifting and lowering the patient.
- **Adjustable:** The height of the unit may be adjusted to accommodate height differences when transporting.
- **Ergonomic Handles:** Comfortable and secure grips for either the patient or the caregiver to use.
- **Wheel Locks:** Dual front and rear locks for added safety when transporting the patient.
- **Portable:** Can be folded & disassembled into a smaller size for transporting.



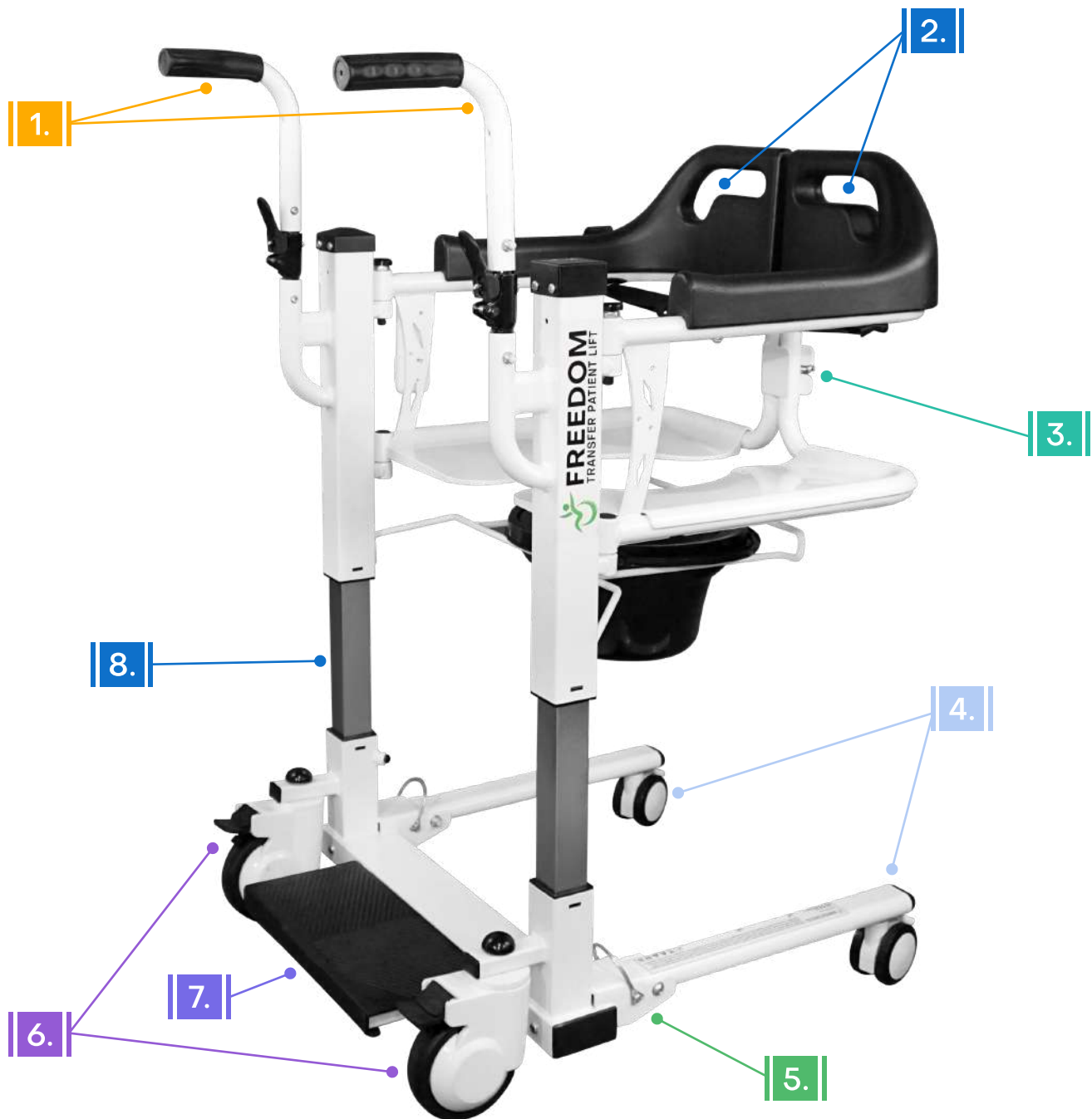
## 4.0 Technical Specifications

- A** Overall Height: 34.5" – 42.5"
- B** Seat Width: 19.5"
- C** Seat Height: 15.5"–23.5"
- D** Commode Bucket: 6 Qts
- E** Rear Frame Height: 5.4"
- F** Rear Wheel Size: 3"
- G** Wheel Base Length: 25"
- H** Wireless Lithium-ion Battery
- I** Footrest Size: 13.75" by 6"
- J** Wheel Base Width: 22.3"
- K** Front Wheel Size: 5"



- L** Handle Bar Height: 7"
- M** Width Between Arms: 19.3"
- N** Backrest Height: 6.3"
- O** Seat Height: 14.5"
- P** Seatbelt Size: 24"–46"
- Q** Seat Length: 16.3"
- R** Extended Width: 55.9"
- S** Base Legs Length: 18"
- T** Between Rear Wheels: 18.4"

## 5.0 Diagram of Lift



1. Foldable Handles

3. Seat Locks

5. Leg Release Pin

7. Footrest

2. Backrest Handles

4. Rear Wheels &amp; Locks

6. Front Wheel &amp; Locks

8. Adjustable Height

## 5.1 Accessories of the Freedom Patient Transfer Lift



### WIRELESS REMOTE CONTROL

In addition to the controls on the lift, a removable wireless remote control is also provided.



### REMOVABLE COMMODE PAIL

A removable and washable commode pail may be attached beneath the seat when a toilet is unavailable.



### DOUBLE LOCKING MECHANISM

To ensure maximum safety of the rider, a dual locking system is provided.



### ADJUSTABLE SEAT BELT

Ensuring users experience enhanced safety and comfort during use.

## 6.0 Assembling the Freedom Patient Transfer Lift

### STEP 1

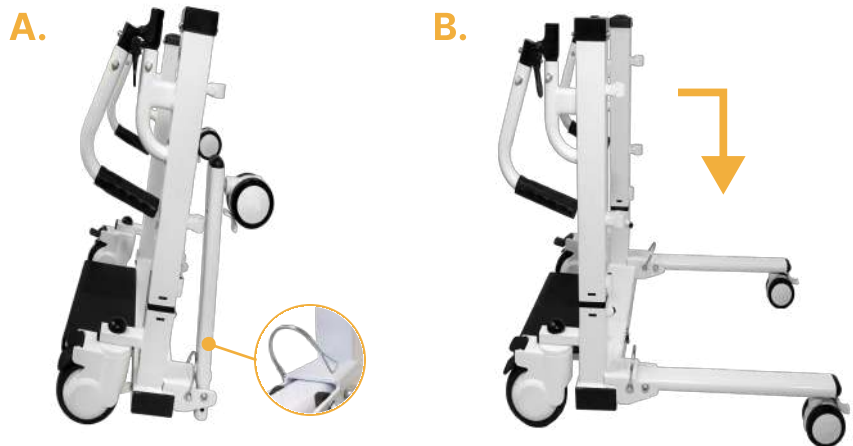
Pull the components of the lift out of the box. The main components will consist of the frame and the left and right seat halves.



### STEP 2

**A.** Remove the two locking pins that hold the rear wheels vertical.

**B.** Lower these wheels, and replace the locking pins to keep them locked in the lowered position.



### STEP 3

Identify the left and right sides of the lift seat by ensuring the cutout in the middle of the seats are together.



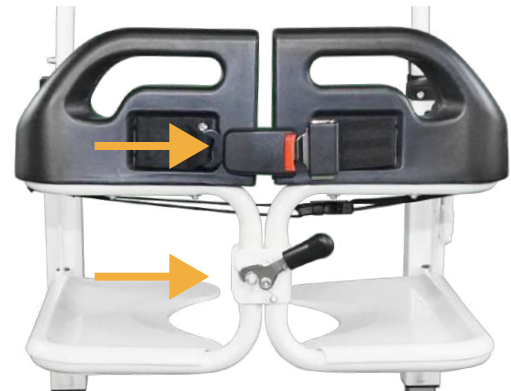
## STEP 4

Take one seat side and, while pressing the black button on top of the seat side, line up the two matching holes on the frame with the seat and slide down. Repeat on second side.



## STEP 5

Once the seat is attached to the frame, close the two seats together and lock by using the secure locking clasp and seatbelt connector.



## STEP 6

Begin charging your device connecting the battery charger to the charger port on the inside of the footrest.



## Commode Pail Assembly

To use the commode pail, attach the holder by inserting it into the two designated holder mounts located on the inside of each leg. Once attached, slide the commode pail onto the holder.



## 7.0 Operation Details

**STEP 1** | Ensure the device is charged before use. Charging port and Power button are located behind the footrest



**STEP 2** | Once the patient is sitting up, unlock the back of the lift, and slide the device towards them. Then, lock the wheels and adjust to the correct height.



**STEP 1** | Carefully bring in one side of the lift at a time, positioning the seat piece under the patient. Repeat with second side. Optional: Seat cushion may be placed under the patient prior.



**STEP 2** | Fasten the rear locks and the lap belt.





**STEP 5** | Portable commode may now be attached by inserting the wire frame into the lift and sliding the bin in.



**STEP 6** | Unlock the wheels, and use the handles to navigate your patient to the desired location. Remote or hand controls can be used to adjust the height.



## 8.0 Care and Cleaning Instructions

- To clean the lift, apply a neutral synthetic detergent, wipe with a damp cloth, and then wipe with a dry cloth. Dry completely before use.
- Do not scratch or scrape the surface of the product with hard objects to prevent material damage.
- Do not use products that have bleach or phenolic cleaners.
- Avoid over-saturation or leaving the lift wet for any amount of time.
- Regularly check whether there are loose nuts and screws, damaged or broken parts, and if necessary, replace the damaged parts.
- In a medical setting, we recommend you disinfect the lift between riders with basic disinfectant for patient and operator safety.



## 9.0 Troubleshooting

If you have any questions about the patient lift, please call us for customer service assistance. The device label will also show the serial number and the date manufactured.

Problem	Cause	Solution
There is no response when the remote is used.	The remote is low on power.	Replace the batteries within the remote control.
Continuous beeping from bottom of the transfer lift.	Low battery alarm.	Charge the device with the provided charger.
Not able to steer the lift while pushing.	A brake may be enabled.	Ensure all brakes are released.

## 10.0 FAQs

**Q:** Can the rider operate the Freedom Patient Transfer Lift alone?

**A:** No, the rider may only use the hand controls to control the height of the device.

**Q:** Can the Lift be used in more than one location?

**A:** Yes, the lift may be used in a variety of locations, as well as used to transfer easily to other lifts/beds/or other medical devices. Additionally, it can easily detach and fold up to fit in most car trunks, and it is meant to be transported wherever it is needed!

**Q:** Can the Lift be used in the shower?

**A:** No, Freedom Patient Transfer Lift is not waterproof and therefore should not be purposefully exposed to water.

## 11.0 Limited Warranty

Thank you for your interest in the products and services of Climbing Steps, Inc. Your safety, comfort, and satisfaction are at the heart of everything we do. For the Freedom Patient Lift, Climbing Steps, Inc. extends the following warranty coverage, reflecting our commitment to quality and your satisfaction:

<b>What does this Limited Warranty cover?</b>	<ul style="list-style-type: none"> <li>• <b>Electronics:</b> Covered for 6 months from the date of purchase for defects in material or workmanship.</li> <li>• <b>Welds:</b> Enjoy a Lifetime Warranty, guaranteeing the structural integrity of our products.</li> <li>• <b>Wheels &amp; Back:</b> Subject to wear and tear, not covered under the limited warranty but designed for durability.</li> </ul>
<b>What will we do to correct problems?</b>	<p>In the event of a defect, Climbing Steps, Inc. will repair or replace the affected product or part with either new or refurbished items, at no cost to you. Our aim is to ensure your complete satisfaction and to keep your equipment running flawlessly.</p>
<b>How long does the coverage last?</b>	<p>The Warranty Period offers a 180-day warranty on all products or parts from the date of purchase. Should a product or part be repaired or replaced, the new item will carry the remainder of the original product's warranty or 180 days from the date of repair or replacement, whichever is longer.</p>
<b>What does this Limited Warranty not cover?</b>	<p>This Warranty does not cover issues resulting from abnormal conditions, misuse, accidents, alterations, unauthorized repairs, or other damage not caused by defects in material or workmanship.</p>
<b>What do you have to do?</b>	<p>If you require warranty service, please reach out to us for an evaluation of the issue and guidance on the best resolution. Our dedicated team is here to ensure your experience with our products is outstanding.</p>

For any questions or to initiate a warranty claim, please contact us:

**Email:** (212) 366-5483

**Phone:** Info@ClimbingSteps.com

## 12.0 Device Label



# FREEDOM

TRANSFER PATIENT LIFT

Indications for Use: The Mobile Patientlift Freedom Transfer Chair is a device intended to transfer an occupant. The transfer chair transports the body in a seated, upright position to and from desired locations. The chair holds adult, adolescent, or child occupants who can remain seated in the chair while secured by patient restraints. The transfer chair is additionally used for home use with proper training. This device can also be used in hospital environment and emergency medical service and for medical first responders. The front and rear wheels also allows the operator to transport the occupant on flat surfaces. This device is not waterproof, do not perform any shower or bathing activities with this chair.



Manufactured by: **Mobile Patient Lift** 6601 Lyons Rd, Suite C10, Coconut Creek, FL 33073



Please See Manual for Device Symbol Definitions

**Distributed by:**

**Mobile Patient Lift**  
**6601 Lyons Rd, Suite C10,**  
**Coconut Creek, FL 33073**  
**+1 (212) 366-5483**

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## Have more questions? Contact us!

Email: [Info@ClimbingSteps.com](mailto:Info@ClimbingSteps.com)  
Web: [www.MobilePatientLift.com](http://www.MobilePatientLift.com)  
Phone: +1 (212) 366-5483

Mail:  
Mobile Patient Lift  
6601 Lyons Rd, Suite C10,  
Coconut Creek, FL 33073

Scan with your smartphone camera to view more information about the  
Mobile Patient Lift Freedom Aqua Transfer Lift!



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